

QEHS Management System Policy Statement

The Board of James Lister & Sons Ltd place their commitment to Quality, Environmental and Health and Safety (QEHS) matters before profit. The company is determined to meet, as a minimum, all legal requirements, and any further requirements resulting from any agreements with customers or other bodies. Specifically, the company will meet the requirements of ISO9001:2015 (Quality Management System), ISO 14001:2015 (Environmental Management System) and ISO 45001:2018 (Occupational Health and Safety Management System), which are internationally recognised standards for QEHS. All relevant provisions will, at all times, be maintained as a matter of strict company policy and carry the full authority of the Chief Executive, who maintains a personal focus on these matters.

To achieve high quality of products and customer service, and to ensure upstream environmental good practice, the company will only source product from reputable, reliable, and well researched suppliers.

To protect the health, safety and welfare of our employees, customers and contractors, and to minimise environmental impact, the company will ensure that risk assessment procedures are in place, all workplaces, plant and equipment are fully maintained in good condition and all employees are suitably trained for the tasks they undertake. The company will consult with employees, in good time, on matters affecting their health and safety.

Documented and regularly reviewed operating systems, the core of which is the QEHS Management System Manual, will be used to communicate detailed requirements to all employees. A more detailed specific H&S Policy and H&S guidance handbook provides further direction and guidance and is issued to all employees and is regularly updated and re-issued.

A training and continuous improvement culture will be engendered seeking to achieve a continually higher level of performance in all matters, including QEHS. Within this framework all employees are held responsible for the quality of products and services deriving from their working area, responsible for their own health and safety and of those around them, and responsible for following all environmental guidance and minimising environmental impacts. It is a fundamental requirement applied to all employees that "if in doubt, ask!".

This policy, along with all aspects of the QEHS Management System will be reviewed at least annually for continuing suitability, as part of a Management Review. It will be communicated to all employees via inclusion in the QEHS Management System Manual, being posted on notice boards, and included as part of new employee induction procedure. Closely linked to this Management System Policy is our separate Corporate Social Responsibility Policy.

Peter Davies Chief Executive 19 April 2012 reviewed 27 March 2013, 10 April 2014, 27 March 2015, 25 February 2016, 6 March 2017, 7 March 2018, 12 March 2019, 29 February 2020, 18 January 2021, 18 January 2022, 5 January 2023, 2 January 2024, 20 January 2025